



## A

### **Arrival / Departure**

Check in time: 3 pm  
Check out time: 11 am

If you require other times, please contact us.

### **Adapter**

At the reception you get an international adapter for rent.

### **Anti-allergic pillows**

We offer different kinds of anti-allergic pillows. Please contact the reception.

## B

### **Baby**

A baby cot or additional baby equipment is available upon request. Please contact the reception or call us at Tel.: 91.

### **Bathrobe**

Available at the reception.

### **Beer garden**

During the summer, our beer garden is opened. The Garden is located behind the restaurant.

### **Bikes**

The "Grafschaft Bentheim" is a perfect area for cycling. If you want to rent a bike from us or if you need a map, please contact us.

### **Blanket**

If you require a second blanket please contact us. You will find a woolen blanket in your closet.

## **Breakfast**

Enjoy breakfast buffet from Monday to Friday, 6:30 a.m. to 10:00 a.m. On Saturdays and Sundays, breakfast is served from 7:00 a.m. to 10:00 a.m. We serve breakfast in your room. A floor service charge of €4.50 applies. Please inform our staff by 8:00 p.m. the evening before.

## **C**

### **Cinema program**

Information's and destinations are available at the reception.

### **Copies & Print**

Available at the reception.

### **Correspondence**

A correspondence folder can be found in your closet.

### **Charging cables**

A various offer of charging cables is available at the reception, for rent.

### **Credit Cards**

We accept American Express, Master Card & Visa.

## **D**

### **Doctors**

#### **General Practitioner:**

Mr. Fedosov  
Föhnstr. 40

(+49)05923-44 80

#### **Dentist:**

Dr. Woltering  
Färberstr. 3

(+49)05923-16 28

## **Chirurg:**

Dr. med. Lensker  
Graf-Egbert-Str. 19

(+49)05923-90 29 80

On-call medical service for the Grafschaft Bentheim region is provided at the EUREGIO Clinic.  
Phone: +49 5921 84 1000 or +49 5921 84 840

The statutory medical on-call service can be reached nationwide at 116 117.

For further information please contact us.

## **F**

### **Fax service**

You can send and receive faxes at the reception.

## **H**

### **Hair dresser**

For information of hair dressers nearby, please contact us.

## **I**

### **Internet**

Wi-Fi Access is free of charge.  
(password: nickisch7173)

### **Ironing**

Please contact us if you would like to get an ironing board and iron to your room. Ask at the reception or call: 91.

# J

## Jogging

Please contact us to get Information about jogging routes nearby.

# K

## Kettle

Please contact the reception or call us at Tel.: 91.

# L

## Laundry

We can offer in house cleaning and ironing.  
For dry cleaning, service please contact us.

## Pricelist

Shirt_____	€ 5,00
Trousers_____	€ 5,00
T-Shirt_____	€ 4,50
Pullover_____	€ 6,50
Socks (pair)_____	€ 3,00
Underwear (item)_____	€ 3,00

## Luggage service

Please contact the reception or call us at Tel.: 91.

# M

## Massage

Our wellness area includes a dedicated space for massages. We are happy to arrange an appointment with a qualified massage therapist for you. Please contact us.

## **Mail**

Stamped mail can be handed in at the reception.

# N

## **Newspapers**

Newspapers and magazines are found at the breakfast room or at the reception.

# P

## **Pharmacy**

Burg-Apotheke  
Graf-Egbert-Str. 7

(+49)05923-90 35 88

Vechte-Apotheke  
Windstr. 10

(+49)05923-95 08 0

Stadt Apotheke  
Markt 10

(+49)05923-7 11 60

For further information please contact us.

## **Pillow**

If you require another kind of pillow or a second one, please contact us.

# R

## **Radio**

Press the "Guide" button on your remote control to display an overview of all available channels.

## **Raummeter/bar**

Our bar-lounge Raummeter can be found together with the restaurant on the right side next to the Hotel.

## **Reception**

The reception is occupied from 06.00 am to 10.00 pm. You can reach us 24 hours by dialling No. 91. In case of emergency or if you need help, please use the night bell at the main entrance.

## **Repairs**

Please let us know if there are any repairs to be done.

## **Restaurant**

Our restaurant is open Tuesday to Friday from 11:30 a.m. to 2:00 p.m. and from 5:00 p.m. to 1:00 a.m. On Saturdays, we are open from 3:00 p.m. to 1:00 a.m., and on Sundays from 11:00 a.m. to 10:00 p.m.

## **Roomcleaning**

For stays of two nights or more, you may choose to opt out of daily room cleaning. By doing so, you help us save water, energy, and other valuable resources. You will receive a door hanger for this option at check-in. As a small thank-you for supporting environmental protection, we invite you to enjoy a freshly tapped beer, a coffee specialty, or a large glass of our homemade lemonade in our restaurant.

## **Roomservice**

You will find a roomservice menu at your room. Please dial No. 69 to call the restaurant to order food or drinks. Roomservicecharge 4,50 € per order.

# S

## **Safe**

We offer a safe for your valuables, please contact the reception.

## **Sanitary products**

Available at the reception.

## **Sauna**

Our sauna area is located in the basement and is available upon request from Monday to Sunday, 5:00 p.m. to 9:30 p.m.

Please contact us in advance to arrange your visit. Towels and bathrobes are provided in the sauna area.

## **Schüttorf**

Please contact us to get Information about activities in Schüttorf and surrounding area.

## **Shoe cleaning**

A shoe cleaning machine is located in the ground floor, as well as on the first floor. Shoe cleaning items are in the closet.

## **Shower Stool**

If desired, we will bring a shower stool to your room. Please ask at the reception or call us: Tel.: 91.

## **Shuttle service**

By availability, please contact us.

## **Sewing**

Please contact the reception for things you need to be sewn. Sewing kits are in the closet.

## Slippers

Available at the reception.

## Smoking

Our hotel and restaurant are non-smoking areas.

Smoking and vaping (e-cigarettes) are not permitted inside the buildings. Smoking is only allowed in designated outdoor areas.

## Swimming pool

We have an in- and outdoor swimmingpool in Schüttorf, as well in Bad Bentheim and Nordhorn. Bad Bentheim has also a spa department.

For Information of opening hours and route descriptions please contact us.

# T

## Taxi

Grafschafter Taxizentrale

(+49) 05923-4257 o. (+49) 0157-36788427

For further information please contact us.

## Telephone

To get a local loop dial No. 0.

### Internal telephone numbers:

Reception                      No. 91

Restaurant                     No. 69

### from room to room:

dial the room number

If you want to be called at the room, you are reachable at  
No.: 0049- 5923-96 60 + room number.

## **Train**

The local trains from Schüttorf leave once a hour. The nearest IC train station is Bad Bentheim.

For further information, please contact us

## **TV Guide**

Press the “Guide” button on your remote control to display an overview of all available channels.

## **W**

### **Wake-up-call**

Please contact us to set a wake-up-call for you.

### **Do you have any further questions?**

Please feel free to contact us at any time.

Our reception staff will be happy to assist you.

# Tourist Information

You can find information about tourist attractions and activities here:

## **Tourist page Schüttorf:**

<https://www.tourismus-schuettorf.de/>

## **Tourist page Grafschaft Bentheim:**

<https://www.grafschaft-bentheim-tourismus.de/>

# Excursion in the area

With us, you are very well placed, as there are still a lot of leisure possibilities in and around our hotel.

## **Cycling in the county**

For cyclists, the "Grafschaft Bentheim" is an ideal holiday destination. From our hotel you can easily reach several bike routes. The county has around 1200 kilometers of cycle paths. The main route "Grafschafter Fietsenroute" is 220 kilometers long. It is subdivided into several stages. With the "Fietsenbus" you can also drive further distant routes. Tickets are available at our reception.

## **Hiking in the county**

On the 320 kilometers long and well signposted hiking trail "Grafschafter Spurensuche" you can experience the wonderful and varied county. There are 15 daily routes between 6 and 35 kilometers in length. In addition, the "Grafschafter Spurensuche" also has an 80 kilometer long long-distance-hiking trail - the Podagrastenpad. Tickets are available at our reception.

## **Other leisure facilities and events**

- Berentzen-Hof, Haselünne
- Burg in Bad Bentheim
- Freilichtbühne in Bad Bentheim
- „kunstwegen“ in der Grafschaft Bentheim
- Shopping-Tour im Designer Outlet in Ochtrup
- Kunststadt Ootmarsum, NL
- Kutsch- und Planwagenfahrten
- Fahrt nach Enschede (Marktatmosphäre mit original holländischem Matjes, Käse usw.)
- Erlebniszoos Nordhorn/Rheine
- Museumsbesuch in Bentheim oder Nordhorn
- Sternwarte Neuenhaus
- Besichtigung Kloster Frenswegen
- Besichtigung des größten Gartenerlebnis-Centers Europas „Emsflower“
- Besichtigung der Gildehauser Steinbrüche

## **Sport possibilities in and around the hotel**

- Sauna, massage
- Cycling and hiking
- Inline skating, jogging or nordic walking
- Tennis on nearby tennis courts
- Golf in the nearby "Euregio"
- canoe tours
- Bosseln or Klaotscheeten